The NSW Government is upgrading Balmain East Wharf as part of the Transport Access Program. It is expected work will start in late 2014 and construction will take about five months. The Balmain East Wharf will be closed during this period.

Background
The NSW Government is progressively upgrading ferry wharves across Sydney Harbour to improve Sydney’s ferry service for customers. The new wharf is being delivered as part of the NSW Government’s $770 million Transport Access Program – an initiative to deliver modern, safe and accessible transport infrastructure. The Transport Access Program has already delivered new facilities at Milsons Point, Neutral Bay, Rose Bay, Balmain Thames Street and Huntleys Point. Upgrades at Mosman Bay and Drummoyne wharves are currently under construction.

As announced in Sydney’s Ferry Future - the NSW Government’s plan to improve ferry services released in 2013 - Balmain East will become an important interchange hub.

This new wharf will reflect its growing importance as part of the ferry network, as well as enabling two ferries to berth at the same time.

The new Balmain East Wharf
The new wharf will be made up of a steel floating pontoon, a concrete fixed entry platform and an aluminium gangway connecting the entry platform to the pontoon. The pontoon will have a curved roof, glass panels and new seating offering some protection from the weather and improved amenity. The new wharf will provide:

- Better protection from the wind, rain and sun
- Improved safety for customers
- Improved access for mobility impaired customers and customers with prams
- Quicker and more efficient boarding and disembarking
- Future capacity for two ferries to berth at the wharf at the same time.
What to expect during the upgrade

The exact construction start date for the Balmain East Wharf upgrade is still to be finalised, however it is expected to start in late 2014.

We will notify customers, local residents, local businesses and stakeholders in advance of the temporary closure of Balmain East Wharf.

Construction will take about five months to complete, weather and maritime conditions permitting. The existing wharf will be closed during construction to enable work to be carried out. All efforts will be made by the project team to reopen the wharf as soon as possible.

A temporary construction compound will be established on land near the existing wharf.

The standard work hours will be 7am to 6pm Monday to Friday and 8am to 1pm Saturday. Some of this work will be noisy.

Some early morning or night work, including the installation of piles, may be required when the water is at its calmest. This will generate noise. We will notify nearby residents prior to any early morning or night work taking place. Equipment will include barges, cranes and service boats. Construction workers and equipment will usually be transported to and from the site by water to minimise impacts on local traffic.

Plan of proposed new Balmain East Wharf and likely location of the site compound on land adjacent to the wharf.

Community information session

We invite you to come along to a community information session in the Balmain Town Hall Meeting Room on Thursday 26 June 2014. Members of the project team will be available to provide further information about the project. You are welcome to drop in any time between 5pm and 7pm at:

Balmain Town Hall Meeting Room
370 Darling Street, Balmain
Thursday 26 June 2014

Contact the team

If you would like further information about the Balmain East Wharf upgrade you can:

Phone: 1800 770 973
Email: WharfUpgradeProgram@rms.nsw.gov.au
Alternative transport during construction

Customers can catch a 442 bus service from Balmain East Wharf to the Queen Victoria Building where they can connect with services to Circular Quay and other destinations. Customers can also connect to train services from Town Hall Station near the Queen Victoria Building.

During peak periods additional 442 services will operate between Balmain East Wharf and the Queen Victoria Building to meet increased demand during the wharf upgrade. The F4 Darling Harbour Ferry Service will continue to operate to the existing timetable at all wharves on the service.

During construction the F4 Darling Harbour Ferry Service will make an additional stop at Balmain (Thames Street) Wharf between 7.30pm and midnight to provide connections for customers normally transferring between F4 Darling Harbour services and F3 Parramatta River services at Balmain East Wharf.

This will require minor changes to the ferry timetable for selected evening services. The changes will be advertised closer to the wharf closure.

Plan your trip by calling Transport Info on 131 500 or by visiting transportnsw.info to use the trip planner. Please allow extra time for your journey.
Roads and Maritime Services (Roads and Maritime) is subject to the Privacy and Personal Information Protection Act 1998 (“PPIP Act”) which requires that we comply with the Information Protection Principles set out in the PPIP Act.

All information in correspondence is collected for the sole purpose of assisting in the assessment of this proposal. The information received, including names and addresses of respondents, may be published in subsequent documents unless a clear indication is given in the correspondence that all or part of that information is not published. Otherwise the Roads and Maritime will only disclose your personal information, without your consent, if authorised by the law. Your personal information will be held by the Roads and Maritime at Roads and Maritime Services, 101 Miller Street North Sydney, NSW 2060. You have the right to access and and correct the information if you believe that it is incorrect.

If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on 131 450 and ask them to telephone Roads and Maritime Services on 1800 770 973.

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Arabic
إذا كنت بحاجة إلى مترجم، الرجاء الاتصال بخدمة الترجمة (TIS National) على الرقم 131 450 وطلب منهم الاتصال بكم على الرقم 1800 770 973.

Cantonese
若你需要口譯員，請致電 131 450 聯絡翻譯和口譯服務署 (TIS National) 要求他們致電 1800 770 973 聯絡 Roads and Maritime Services。

Mandarin
如果你需要口译员，请致电 131 450 联系翻译和口译服务署 (TIS National)，要求他们致电 1800 770 973 联系 Roads and Maritime Services。

Greek
Αν χρειάζεστε διερμηνέα, παρακαλείστε να τηλεφωνήσετε στην Υπηρεσία Μετάφρασης και Διερμηνείας (Εθνική Υπηρεσία TIS) στο 131 450 και ζητήστε να τηλεφωνήσουν Roads and Maritime Services στο 1800 770 973.

Italian

Korean
통역사가 필요하시면 번역통역서비스 (TIS National)에 131 450 을 사용하여 이들에게 1800 770 973 번으로 Roads and Maritime Services 에 전화하도록 요청하십시오.

Vietnamese
Nếu cần thông ngôn viên, xin quý vị gọi cho Dịch Vụ Thông Phiên Dịch (TIS Toàn Quốc) qua số 131 450 và nhờ họ gọi cho Roads and Maritime Services qua số 1800 770 973.

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