



e-Safety Check

March 2006

What is e-Safety Check?

The e-Safety Check system allows Authorised Inspection Stations (AIS) to send vehicle inspection results to the RTA electronically.

As more car owners choose to renew their registration over the internet, the demand for e-Safety stations continues to grow.

How will my business benefit from e-Safety Check?

Benefits of becoming an e-Safety station include:

- **Access to AIS Online** – update business records, add or remove safety check examiners and equipment, and update contact details online. Instant access to the latest bulletins and industry updates.
- **Increased business** – take advantage of the growing number of customers choosing to renew their registration online.
- **Faster processing** – completing inspections electronically saves time taken filling out pink slips manually and results are instantly sent to the RTA. Monthly inspection reports are also sent automatically.
- **Retrievable reports** – an online inquiry function is available to search and view details of completed inspections.
- **Cost saving** – inspection reports are printed once complete, almost eliminating the need for the existing pink slip books purchased from motor registries.
- **Easy access to AIS rules and regulations** – criteria for failing an inspection can be viewed on-screen as well as instant online access to rule updates, bulletins and urgent notices via AIS Online.
- **Free publicity** – the RTA promotes the e-Safety Check program.

What equipment do I need?

There's no need for any special computer programs or installations – all it takes is access to a computer, printer and the internet.

What if I don't have internet access?

You can still be part of the e-Safety Check program. An Interactive Voice Response (IVR) application offers the option of providing inspection results to the RTA via telephone.

Using IVR, hard copies of pink slip inspection reports still need to be issued to customers and monthly reports sent to the RTA.

How do I become an e-Safety station?

If you are an Authorised Inspection Station you are eligible to lodge an application for e-Safety Check accreditation.

You will need to complete the following application forms:

- i) AIS proprietor or proprietor's nominee application for e-Safety Check accreditation.
- ii) Safety check examiner application for e-Safety Check accreditation.

If the proprietor and examiner is the same person, both forms still need to be completed.

Before completing your application, read and agree to the terms and conditions of use for the e-Safety Check system.

Application forms are available from the RTA website www.rta.nsw.gov.au and call centre. Return completed forms to the address provided.

Where can I find my customer number?

You will notice the application form for the AIS proprietor or proprietor's nominee requires your customer number. This is the RTA customer number given to your AIS and can be found on any receipt issued to your business from the RTA (eg when purchasing safety check inspection report books from a motor registry).

What happens next?

Once your business is accredited you will receive a starter pack containing everything you need to start operating as an e-Safety station, including an operating manual and instructions on how to access the e-Safety Check system.

How do customers find out about e-Safety Check?

Stations are currently supplied with a poster and postcards with space to insert business details to display on-site. Signage must be purchased from industry associations.



For more information about
the e-Safety Check program:



www.rta.nsw.gov.au



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