

Intelligent Access Program



DRIVER OBLIGATION FACT SHEET

This fact sheet outlines the obligation of drivers operating vehicles enrolled in the Intelligent Access Program (IAP).

Intelligent Access Permit

Drivers must not operate a vehicle under the IAP in New South Wales unless a copy of the Intelligent Access Permit is carried in the cabin of the vehicle. Drivers are required by law to present a copy of their Intelligent Access Permit to authorised roadside officers in New South Wales on request.

Operating conditions

Drivers must ensure that the operation of their vehicle in NSW complies with the operating conditions detailed in the Intelligent Access Permit issued by the RTA.

Declaring load and vehicle information

If a driver's vehicle is fitted with a Self Declaration Input Device (SDID), the driver must ensure that the vehicle configuration and the Gross Combination Mass (GCM) of the configuration are recorded whenever:

- There is a change in the GCM or configuration of the vehicle.
- Prompted by the SDID.

It is an offence to provide false and misleading information through the IAP.

Restrictions on the use of IAP information

There are strong legal restrictions on how the RTA can access and use information recorded through the IAP. Only non-compliant journey information is passed on to the RTA. The RTA cannot view all vehicle movement information.

Information on the IAP

Drivers must be advised by the registered operator of the vehicle if the vehicle will be monitored under the IAP as a statutory requirement of road transport law.

Drivers must be informed:

- That the vehicle will be monitored under the IAP.
- Details of the IAP Service Provider.
- The kind of information that will be recorded through the IAP and the purposes for which the information will be collected, as authorised by the Road Transport (Mass, Loading and Access) Regulation 2005.
- To whom the information may be disclosed.
- That they have the right to request access to and to correct any personal information held about them and how those rights may be exercised.
- About their obligation to report malfunctions and how to make those reports.

Obtaining access to information

It is a statutory requirement for registered operators to inform drivers on the IAP by:

- Placing a notice containing the above information in the vehicle's cabin in a place where it is clearly visible.
- Including the above information in writing in any contract of employment between the driver and the operator.

It is an offence for a transport operator not to comply with these obligations.

Reporting malfunctions

If a driver becomes aware that any part of their IAP equipment has malfunctioned, they must immediately inform the registered operator of the vehicle who must then report it to the RTA and their IAP Service Provider.

Drivers must keep a written record of the malfunction containing the following information:

- Date, time and type of malfunction.
- Location of the vehicle at the time of the malfunction.
- Name of the person who made the notification.
- Name of the person(s) to whom the notification was made.

The written record of the malfunction must be retained by the driver for at least four years.

Tampering

It is an offence to tamper with any component of IAP equipment.

Registered operators are required to notify the RTA and their IAP Service Provider immediately if there has been any form of tampering. An alarm will be automatically generated if there is any form of tampering or interference with any component of IAP equipment.

For further enquiries:

Intelligent Access Program contacts:

T 1300 364 847 then press 0 | E Intelligent_Access_Program@rta.nsw.gov.au

To report IAP malfunctions or tampering:

T 1300 364 847 press 2 | T (02) 6732 9116 | E IAP_Malfunction@rta.nsw.gov.au | E IAP_Tamper@rta.nsw.gov.au

Heavy vehicle contact centre for licensing, registration or National Heavy Vehicle Accreditation Scheme (NHVAS) enquiries:

T 1300 364 847

Technical enquiries including vehicle standards and regulations and technical information:

T 1300 137 302 (8am–5pm Monday to Friday, 8am–noon Saturday)

Special, overmass and oversize permits:

T 1300 656 371 (8.30am–4.30pm Monday to Friday)

Industry liaison, operation consultation forums and roadside and highway service centre information sessions:

T (02) 9218 3936 | M 0417 266 090 | E Richard_Rosengren@rta.nsw.gov.au

For general enquiries:

Traffic incidents: **T 131 700**

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General information: **www.rta.nsw.gov.au**