



TRAINEESHIPS
Investing in a better future



RTA traineeships

Customer contact – Certificate III

“It’s a great experience that has opened many doors for me and given me so many ideas for my future career path.”

Kelsi Ball | Customer contact trainee

A traineeship with the RTA is your **springboard to a successful career**

Customer contact

As a customer contact trainee, you will be the voice of the RTA.

Over a 12 month period you will acquire the skills and knowledge to provide accurate, up-to-date information and advice to the NSW public regarding licensing, registration, e-toll, vehicle modification, heavy vehicle inspections and general road user enquiries.

You will benefit from structured face-to-face learning and the ongoing support of an experienced, professional team in a contemporary contact centre environment. Customer contact trainees work in Newcastle and service customers around the state.

For more information and how to apply

Visit the RTA website www.rta.nsw.gov.au
or email trainees@rta.nsw.gov.au

